

# **Dolphin Encounter**

Get up-close in waist-deep water with the resident dolphins and specialist team to learn more about their interesting biology and behaviour. Join the marine mammal specialists as you enter the beautiful Dolphin Bay lagoon to carry out daily playful enrichment and training sessions and be impressed with their intelligence. Make sure to leave with a souvenir photo to capture your incredible encounter.

## YOUR EDUCATIONAL EXPERIENCE INCLUDES

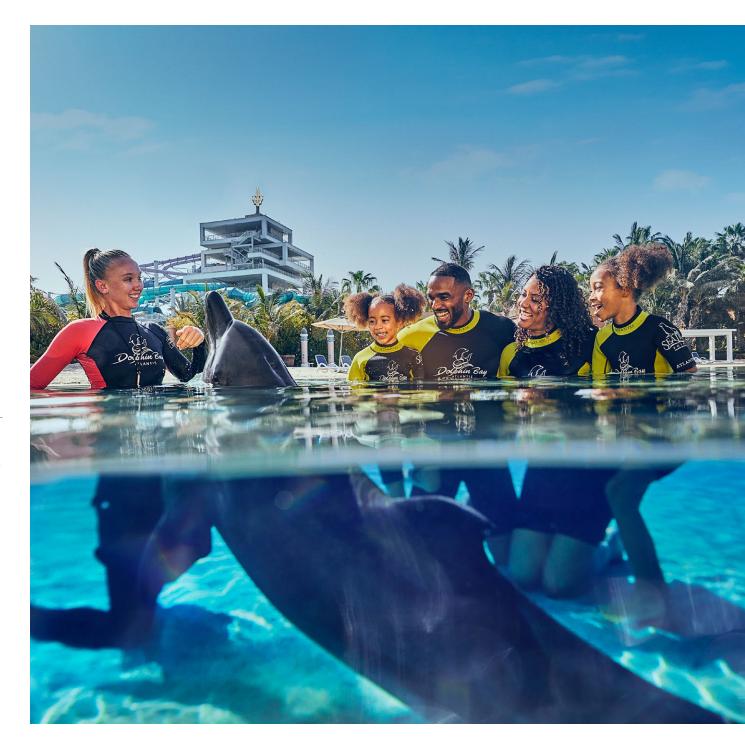
- 30 minutes check-in/changing/safety orientation with a Marine Mammal Specialist
- 30 minutes in the water
- Wetsuits or neoprene vests are provided and are mandatory for your experience
- · Changing rooms and showers for use during the experience
- · Towels and lockers for your use during the experience
- · Complimentary water, juices and coffee
- FREE same-day access to the waterpark

### **TERMS & CONDITIONS**

- Participants of the Dolphin Encounter must arrive at Atlas Village at least 5 minutes before the scheduled start time
- If a participant arrives 15 minutes after the scheduled start time, they will be considered a "no show". Please know
  that your scheduled time is for the mandatory check-in and not for the experience itself
- The maximum number per pod is 10 participants
- This experience is for all ages and swimming abilities. All children under 12 years old must be accompanied by a
  participating and paying adult of 18 years old and above Children 2 years old and below have
- · Photos are not included in the Dolphin Encounter however they can be purchased at the Photo Counter

## CANCELLATION. REFUNDS & RESCHEDULING

- Full refund if the reservation is cancelled at least 72 hours before the scheduled event
- 50% cancellation fee will be applied from 72 hours up to 24 hours before the experience time
- 100% cancellation fee will be applied if cancelled within 24 hours of the scheduled event
- Rescheduling must be made a minimum of 24 hours before the scheduled time
- A charge of AED 90 per person rescheduling fee will be applied if the request is within 24 hours of the booked experience
- Rescheduling request is subject to availability
- · No shows are charged at the full price of the booked experience





# **Dolphin Swim**

Enjoy the incredible and unique deep-water dolphin programme where you will get a chance to swim and interact with the resident bottlenose dolphins. With an exciting element of snorkelling in the deeper part of the beautiful lagoon, you can witness first-hand what some of the natural underwater behaviours look and sound like as well as how these magnificent mammals interact and communicate underwater. Be a part of their energetic enrichment session and their daily physical routine together as the specialist team can tell you all about the dolphins with interesting and fun facts.

## YOUR EDUCATIONAL EXPERIENCE INCLUDES

- 30 minutes check-in/changing/safety orientation with a Marine Mammal Specialist
- 30 minutes in the water
- Wetsuits are provided and are required for your experience, lifejackets are optional
- · Changing rooms and showers for use during the experience
- · Towels and lockers for your use during the experience
- · Complimentary water, juices and coffee
- FREE same-day access to the waterpark

#### ERMS & CONDITIONS

- Participants of the Dolphin Swim experience must arrive at Atlas Village at least 5 minutes before the scheduled start time
- If a participant arrives 15 minutes after the scheduled start time, they will be considered a "no show". Please know that
  your scheduled time is for the mandatory check-in and not for the experience itself.
- This experience is for confident swimmers aged 8 and above. All children under 12 years old must be accompanied by a participating and paying adult of 18 years old and above
- The maximum number per pod is 8 participants
- Guests participating in the Dolphin Swim experience must be confident swimmers and be able to tread water and swim with a mask and snorkel
- · Pregnant guests are not permitted to participate in the experience
- Photos are not included in the Dolphin Swim experience however they can be purchased at the Photo Counter

### **CANCELLATION, REFUNDS & RESCHEDULING**

- Full refund if the reservation is cancelled at least 72 hours before the scheduled event
- 50% cancellation fee will be applied from 72 hours up to 24 hours before the experience time
- · 100% cancellation fee will be applied if cancelled within 24 hours of the scheduled event
- Rescheduling must be made a minimum of 24 hours before the scheduled time
- A charge of AED 90 per person rescheduling fee will be applied if the request is within 24 hours of the booked experience
- · Rescheduling request is subject to availability
- No shows are charged at the full price of the booked experience

## **Dolphin Meet & Greet**

Meet our resident dolphins from the edge of the lagoon and receive a complimentary printed photo to capture your memory. Learn fun facts about the dolphin's anatomy before you see a display of energetic and natural behaviours. To close off this quick yet informative experience you will join the specialist for a behind-the-scenes tour to see how we care for the dolphins.



## YOUR EDUCATIONAL EXPERIENCE INCLUDES

- · Changing rooms and showers for use during the experience
- · Towels and lockers for your use during the experience
- · Complimentary water, juices and coffee
- · Behind the Scenes Tour
- FREE same-day access to the waterpark
- · One complimentary printed photo per paid ticket will be provided after the experience

#### **TERMS & CONDITIONS**

- · Participants of the Dolphin Meet & Greet experience must arrive at Atlas Village at least 15 minutes before the scheduled start time
- If a participant arrives 15 minutes after the scheduled start time, they will be considered a "no show". Please know that your scheduled time is for the mandatory check-in and not for the experience itself
- · The maximum number per experience is 15 participants
- This experience is for all ages. All children under 12 years old must be accompanied by a participating and paying adult of 18 years old and above. Children 2 years old and below have complimentary access
- One complimentary printed photo per paid ticket will be provided after the experience

### **CANCELLATION, REFUNDS & RESCHEDULING**

- Full refund if the reservation is cancelled at least 72 hours before the scheduled event
- 50% cancellation fee will be applied from 72 hours up to 24 hours before the experience time
   100% cancellation fee will be applied if cancelled within 24 hours of the scheduled event
- Rescheduling must be made a minimum of 24 hours before the scheduled time
- A charge of AED 90 per person rescheduling fee will be applied if the request is within 24 hours of the booked experience
- · Rescheduling request is subject to availability
- No shows are charged at the full price of the booked experience

# **Dolphin Sunrise**

Experience the perfect programme for the early risers. Join the Marine Mammal Specialists at the Dolphin Bay beach to learn all about the resident dolphins in a fun and playful way. Dolphins are very active in the morning, making this the perfect experience to get the day started. Be prepared to get your feet wet as you will be invited to walk into the shallow parts of the lagoon as the resident dolphins come closer. This programme is only available for hotel guests and it is a great experience for families with young kids.



## YOUR EDUCATIONAL EXPERIENCE INCLUDES

- 10 minutes check-in/safety orientation with a Marine Mammal Specialist
- · 20 minutes interaction
- · Changing rooms and showers for use during the experience
- Towels and lockers for your use during the experience
- · Complimentary water, juices and coffee
- · FREE same-day access to the waterpark

## TERMS & CONDITIONS

- Participants of the Dolphin Sunrise experience must arrive at Atlas Village at least 5 minutes before the scheduled start time. Pick-up from Aquaventure Ticketing Plaza or The Royal Ticketing Plaza will be 15 minutes before the experience start time
- If a participant arrives 10 minutes after the scheduled start time, they will be considered a "no show". Please know that your scheduled time is for the mandatory check-in and not for the experience itself
- · This experience is for participants of all ages
- The maximum number is 15 participants
- Photos are not included in the experience however you are permitted to take photos from the dry beach area

### **CANCELLATION, REFUNDS & RESCHEDULING**

- · Full refund if the reservation is cancelled at least 72 hours before the scheduled event
- $\star~$  50% cancellation fee will be applied from 72 hours up to 24 hours before the experience time
- 100% cancellation fee will be applied if cancelled within 24 hours of the scheduled event
- · Rescheduling must be made a minimum of 24 hours before the scheduled time
- · A charge of AED 90 per person rescheduling fee will be applied if the request is within 24 hours of the booked experience
- Rescheduling request is subject to availability
- · No shows are charged at the full price of the booked experience

# **Dolphin Kayak**

Kayak alongside the resident dolphins at the beautiful Dolphin Bay Lagoon surrounded by lush and tropical landscaping. With the naturally curious dolphins, you will find yourself being surrounded and might even get to see them right up to the edge of your kayak for a truly magical moment. This experience is a great enrichment activity for the dolphins and a fun way to learn about their behaviours in an engaging way.



## YOUR EDUCATIONAL EXPERIENCE INCLUDES

- 10 minutes check-in/changing/safety orientation with a Marine Mammal Specialist
- · 20 minutes in the water
- · Lifejackets are provided and necessary for your experience
- · Wetsuits and neoprene vests are provided and optional for your experience
- · Changing rooms and showers for use during the experience
- · Towels and lockers for your use during the experience
- · Complimentary water, juices and coffee
- · FREE same-day access to the waterpark

#### TERMS & CONDITIONS

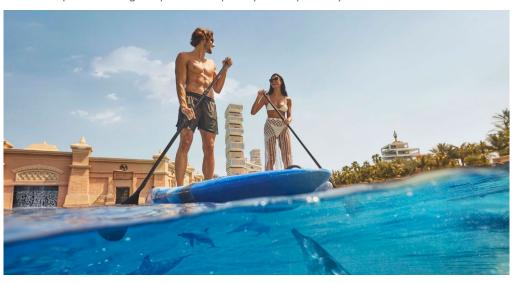
- · Participants of the Dolphin Kayak must arrive at Atlas Village at least 5 minutes before the scheduled start time
- If a participant arrives 15 minutes after the scheduled start time, they will be considered a "no show". Please know that your scheduled time is for the mandatory check-in and not for the experience itself
- · The maximum number per timing is 6 participants
- This experience is for ages 8 and above and all swimming abilities. All children under 12 years old must be accompanied by a participating and paying adult of 18 years old and above.
- · Photos are not included in the Dolphin Kayak however they can be purchased at the Photo Counter

### **CANCELLATION, REFUNDS & RESCHEDULING**

- · Full refund if the reservation is cancelled at least 72 hours before the scheduled event
- · 50% cancellation fee will be applied from 72 hours up to 24 hours before the experience time
- 100% cancellation fee will be applied if cancelled within 24 hours of the scheduled event.
- · Rescheduling must be made a minimum of 24 hours before the scheduled time
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- · Rescheduling request is subject to availability
- · No shows are charged at the full price of the booked experience

# **Dolphin Paddle**

Work on your balance as you paddle your way around the beautiful Dolphin Bay lagoon and surround yourself with the curious, playful, and friendly resident dolphins. Paddling alongside dolphins is a truly unique experience and an incredible way to relax the mind and body while learning all about their interesting behaviours in a fun and engaging way. Make sure you take home that perfect Instagram photo to capture your Dolphin Bay memories.



## YOUR EDUCATIONAL EXPERIENCE INCLUDES

- 10 minutes check-in/changing/safety orientation with a Marine Mammal Specialist
- · 20 minutes in the water
- · Lifejackets are provided and necessary for your experience
- · Wetsuits and neoprene vests are provided and optional for your experience
- · Changing rooms and showers for use during the experience
- Towels and lockers for your use during the experience
- · Complimentary water, juices and coffee
- · FREE same-day access to the waterpark

#### FRMS & CONDITIONS

- · Participants of the Dolphin Paddle must arrive at Atlas Village at least 5 minutes before the scheduled start time
- If a participant arrives 15 minutes after the scheduled start time, they will be considered a "no show". Please know that your scheduled time is for the mandatory check-in and not for the experience itself
- The maximum number per timing is 6 participants
- · This experience is for ages 12 and above and all swimming abilities. All children under 12 years old must be accompanied by a participating and paying adult of 18 years old and above
- · Photos are not included in the Dolphin Paddle however they can be purchased at the Photo Counter

### CANCELLATION. REFUNDS & RESCHEDULING

- Full refund if the reservation is cancelled at least 72 hours before the scheduled event
- 50% cancellation fee will be applied from 72 hours up to 24 hours before the experience time
- 100% cancellation fee will be applied if cancelled within 24 hours of the scheduled event
- · Rescheduling must be made a minimum of 24 hours before the scheduled time
- A charge of AED 90 per person rescheduling fee will be applied if the request is within 24 hours of the booked experience
- · Rescheduling request is subject to availability
- $\bullet$   $\,\,$  No shows are charged at the full price of the booked experience





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