

ATLANTIS THE ROYAL

MARHABA SERVICES

KEY FEATURES TERMINAL 1 & TERMINAL 3	Bronze Arrival / Departure	Silver Arrival / Departure	Gold Arrival / Departure	Family Arrival / Departure	Elite Arrival / Departure	Elite Family Arrival / Departure
	AED150 per person <small>Note: Guest to approach Marhaba Representative before immigration</small>	AED250 per person	AED500 per person	AED500 per family (2 adults and 2 children) Extra person: AED105	AED1,200 per person	AED1,850 per family (2 adults and 2 children) Extra person: AED600
A meet and greet escort right to the meeting point in the arrivals hall	✓	✓	✓	✓	✓	✓
Fast-track through immigration and security	✓	✓	✓	✓	✓	✓
Hand baggage trolleys on request	✓	✓	✓	✓	✓	✓
Meet and greet on arrival in the terminal	✗	✓	✓	✓	✓	✓
Porter service from baggage reclaim	✗	✓	✓	✓	✓	✓
Buggy car transfers on request and where permitted and subject to availability	✗	✓	✓	✓	✓	✓
Provision of Marhaba Lounge on departure	✗	✗	✓	✗	✓	✓
Dedicated one-to-one service	✗	✗	✓	✗	✓	✓
Marhaba Elite departures and arrivals lounge a la carte dining at the departures lounge	✗	✗	✗	✗	✓	✓
Luxury chauffeur driven car from Dubai International Airport	✗	✗	✗	✗	✓	✓
Luxury chauffeur driven car to Dubai International Airport	✗	✗	✗	✗	✓	✓



ATLANTIS THE ROYAL

MARHABA SERVICES

KEY FEATURES TERMINAL 2 & DUBAI WORLD CENTRAL	Bronze Arrival / Departure	Silver Arrival / Departure	Gold Arrival / Departure	Family Arrival / Departure
	AED150 per person <small>Note: Guest to approach Marhaba Representative before immigration</small>	AED250 per person	AED500 per person	AED500 per family (2 adults and 2 children) Extra person: AED55
A meet and greet escort right to the meeting point in the arrivals hall	✓	✓	✓	✓
Fast-track through immigration and security	✓	✓	✓	✓
Hand baggage trolleys on request	✓	✓	✓	✓
Meet and greet on arrival in the terminal	✗	✓	✓	✓
Porter service from baggage reclaim	✗	✓	✓	✓
Buggy car transfers on request and where permitted and subject to availability	✗	✗	✗	✗
Provision of Marhaba Lounge on departure	✗	✗	✓	✗
Dedicated one-to-one service	✗	✗	✓	✗
Marhaba Elite departures and arrivals lounge à la carte dining at the departures lounge	✗	✗	✗	✗
Luxury chauffeur driven car from Dubai International Airport	✗	✗	✗	✗
Luxury chauffeur driven car to Dubai International Airport	✗	✗	✗	✗



Atlantis, The Palm

Marhaba Services

Marhaba Services	Bronze Arrival / Departure	Silver Arrival / Departure	Gold Arrival / Departure	Family Arrival / Departure	Elite Arrival / Departure	Elite Family Arrival / Departure
	AED150 per person <small>Note: Guest to approach Marhaba Representative before immigration</small>	AED250 per person	AED500 per person	AED500 per family (2 adults and 2 children) Extra person: AED105	AED1,200 per person	AED1,850 per family (2 adults and 2 children) Extra person: AED600
Meet and greet escort service in the arrival hall	✓	✓	✓	✓	✓	✓
Fast-track through immigration and security	✓	✓	✓	✓	✓	✓
Baggage trolleys on request	✓	✓	✓	✓	✓	✓
Meet and greet on arrival in the terminal	✗	✓	✓	✓	✓	✓
Porter service from baggage reclaim	✗	✓	✓	✓	✓	✓
Buggy car transfers on request and where permitted and subject to availability	✗	✓	✓	✓	✓	✓
Access to departure Marhaba Lounge	✗	✗	✓	✗	✓	✓
Dedicated one-to-one service	✗	✗	✓	✗	✓	✓
Marhaba Elite a la carte dining at the arrivals and departure lounges	✗	✗	✗	✗	✓	✓
Luxury transfer to and from Dubai International Airport	✗	✗	✗	✗	✓	✓

