

# KIDSONLY IN PALMILLA



LOS CABOS



MEXICO



## WELCOME TO KIDSONLY.

In this guide book we have highlighted everything you need to know to help your family have the most enjoyable stay here. If there is anything you need just let us know and we will be delighted to help.

*One&Only*

PALMILLA

*Los Cabos*

# COME AND JOIN THE FUN



## LOCATION

Our KidsOnly Club is located directly across from Agua Restaurant and offers a TV and gaming room, art and crafts, board games, books and a variety of scheduled activities throughout the day.

## TIMINGS

The KidsOnly Club is open daily from 9am to 7pm for supervised activities.

Children registered at the club are invited to participate in group activities adapted to their age group as proposed in the program schedule. Consequently, it is strongly recommended for parents to arrive before the beginning of each activity in order to avoid any waiting time.

## AGES

Use of the KidsOnly Club is complimentary to all resort guests between the ages of four and eleven years old. Children under four are welcome to join the daily club activities program, provided they are supervised at all times by a guardian or babysitter.

## REGISTRATION

Participation in KidsOnly Club activities is subject to prior registration and to adherence to the club's rules and safety regulations. Please pre-register your child one day in advance for all activities.

## CLUB DINING

Parents can pre-order lunch and dinner for their child at an additional charge, please inquire during registration.

## HEALTH

Please inform us of any health issues or allergies from which your child may suffer, as well as any information related to the well-being of any children present. For the comfort and safety of KidsOnly Club members, children with signs of flu or other potentially contagious conditions will not be permitted to participate in club activities.

## FOOD ALLERGIES

Although dietary or allergy specifics may have been noted at the time of your arrival, for safety reasons, please ensure to reiterate each of your children's particulars on each restaurant visit to the Restaurant Management. Our Guest Relations coordinator and Chef will also be pleased to meet you personally to discuss any specific culinary requirements.

## ESSENTIALS

It is essential for each child to be equipped with a sun protection hat or cap, as well as sunscreen.

# OUR REGULATIONS



If you leave the resort, you must inform the KidsOnly supervisor of your whereabouts and how you can be contacted.

You must collect your child at closing time, unless you have made prior arrangements with the KidsOnly Club supervisor.

Children are not permitted to leave the club without a responsible adult. Children aged 8 and over may leave if you have given specific permission to the KidsOnly supervisor for them to leave unaccompanied.

It is essential that you ensure your child is fit, well, and dressed appropriately for the scheduled activities. Please ensure that your child has a hat or cap and sunscreen.

## VALUABLES

We recommend that children are not left in possession of valuables such as jewellery when attending the club. Please make sure that all items are clearly labelled with your child's name. The resort cannot be held responsible for loss or damage of any items during participation in club activities.

## DISCIPLINARY ACTIONS

The aim of the KidsOnly Club is the enjoyment of all participants. It is not the role of counselors to take any disciplinary actions. For this reason, children who are repeatedly disruptive or unruly will be returned to their parents/guardians and may be excluded from future participation.

## MEDICATION

For reasons of safety, KidsOnly Club team members are not able to administer medicines to children. If your child requires medication, you must be present to administer it. In the event of prolonged absence of parents or guardians beyond normal hours, the KidsOnly team members are authorised to take such measures as may be necessary to ensure the child's wellbeing.

## ACCIDENTS

In the event of accident, illness or emergency, and should you be unreachable, you must authorise the officers, employees or agents of One&Only Palmilla to take whatever steps they deem necessary or appropriate, including obtaining emergency medical treatment. In the event of a doctor's appointment or visit, medical or hospital expenses, the parent/guardian must reimburse One&Only Palmilla all expenses incurred.

# PLAY

The KidsOnly Club offers daily supervised activity programmes for kids 4-11.

A weekly programme of events is available at the KidsOnly Club and also from our Guest Service desk. Please note that activities are subject to change depending on weather conditions and the number of participants. During seasonal holidays, special activities may be offered.

Please inquire with the KidsOnly Club for more details.

24-hour advance registration required.

## GOLF CLINIC

\$50+ USD

(Not available in the summer)

We offer golf lessons for all levels with dedicated instruction and structured practice from swing training to driving and putting.

## SOAP MAKING

\$50+ USD

The science of soap making with the fun of customizing their own fragrant, colorful soap bars or soaps with toys inside.

## SLIME MAKING

\$50+ USD

A playful, hands-on activity where young guests create their own colorful slime using fun textures and vibrant hues, encouraging creativity and sensory exploration.

## RESIN BOOKMARK WORKSHOP

\$50+ USD

Design a personalized resin bookmark using delicate florals and ocean-inspired elements, creating a unique keepsake to take home.

## CANDLE MAKING

\$50+ USD

Create a custom scented candle using premium wax and curated fragrances in a calming and creative environment.

## PIZZA MAKING

\$50+ USD

Young chefs will enjoy crafting their own pizza from scratch, from stretching dough to selecting fresh toppings and baking their creation.

## SUSHI MAKING

\$50+ USD

An interactive culinary experience where children learn the basics of sushi rolling, creating colorful and delicious bites.

## TENNIS CLINIC

\$50+ USD

(Not available in the summer)

A fun and engaging clinic led by professional instructors, introducing young players to tennis fundamentals through guided drills and play.

## HUICHOL ART CLASS

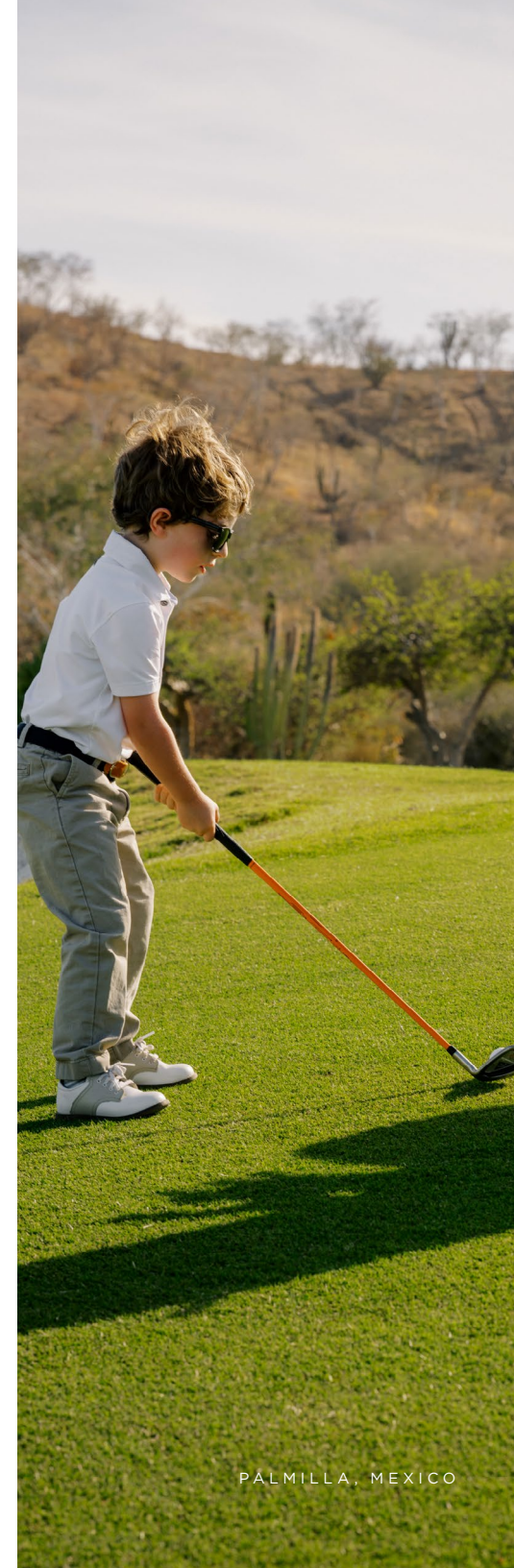
\$150+ USD

Explore traditional Mexican Huichol art through vibrant patterns and symbolic designs, creating a culturally inspired piece.

## MEET YOUR INNER ARTIST

\$150+ USD

A guided creative session encouraging self-expression through painting and mixed media in a relaxed, inspiring setting.



# EAT



## BREAKFAST

Agua and Breeze are both ideally suited for families with a variety of kid-friendly dishes. Agua offers both indoor and outdoor options with classic breakfast dishes and regional specialties while Breeze provides a more casual outdoor setting with classic favorites, and all day light bites.

## LUNCH

Both Agua and Breeze offer great options for lunchtime dining with stunning views over the Sea of Cortez. Pelican Beach Bar & Grill, serves up casual bites beach-side. Lunch and all-day light bites are available poolside at Agua Pool.

## DINNER

For family dining, SEARED and Agua offer a wide range of delicious dishes and family favourites while Suviche is ideal for more sophisticated palates.

## ALL DAY DINING

A menu of light bites is available all day at Breeze. Room Service is on hand to cater for your family dining requirements around the clock. In addition to a large selection of Mexican and American specialties, the room service menu also features a children's section.

## PRIVATE DINING

Allow our team to create a one-of-a-kind custom dining experience just for you. We can craft a custom picnic to go meal and suggest a perfect place from which to enjoy it. Or inquire about our family focused Chefs Table dining experience at Agua.

## BABY FOOD

The resort stocks a range of baby food - please contact our Room Service department or inform the Restaurant Manager of your requirements when making a reservation. Our Chefs will be happy to assist with your baby's meals, as well as lending a hand with the sterilisation and warming of your baby bottles.

# SAFETY FIRST



Children remain under the sole care and responsibility of their parents/guardians throughout their time at the resort.

The resort goes to great lengths to put security measures in place to ensure the safety of all guests. However, we request that you keep a constant check on your children whenever they are not participating in an organized activity, especially around the swimming pool and on the beach.

## PATHWAYS

The resort spans over 250 acres with many pathways and lush landscaping, which can sometimes make finding their way around a challenge for small children. Please take the time to get acquainted with the various paths, walkways and areas and help to familiarise your child. Also, please keep a close eye on your children around steps, foliage, swimming pools and the beach.

## BEACH & POOL

We recommend that children wear suitable footwear at all times when outside to avoid accidents involving sharp objects, sea shells, stones, etc.

## THE DO'S

- Ensure that your child is wearing a suitable sunscreen.
- Provide your child with a hat.
- Ensure that your child is wearing shoes out of doors.
- Give your child plenty of water to drink.
- Make sure that you and your child swim close to the shore.
- Obey the warning flags.
- Take special care on inflatables.
- Inform us of any allergies or special requirements.
- Respect the comfort and wellbeing of other guests.

## THE DON'TS

- Allow your child to swim immediately after meals.
- Let your child run around the pool area.
- Allow your child to swim unsupervised.
- Change diapers around the pool, deck or beach. Use the restroom facilities.
- Allow your child to swim without a swimsuit.
- Allow your child to run around the resort grounds.

# BABY SITTING

Subject to availability, our Concierge team will be happy to assist you with babysitting services at a nominal cost. Please note that babysitting spots are limited, so we urge you to book at least 48 hours in advance. All of our babysitters are vetted professionals, trained and certified by The American Academy of Pediatrics.

## RULES & REGULATIONS

Babysitting services are available to assist during short parental absences. This in no way constitutes a substitute for parental supervision and responsibilities. Tasks include, but are not limited to, feeding, bathing and changing. A maximum of two children per babysitter is permitted. A second babysitter must be hired for three children or more. Cancellation policy is four hours before the scheduled service. A \$40.00 USD fee will be applied for all cancellations.

## TIMINGS

The minimum is 4 hours.

## AVAILABILITY

Should an employee be unavailable due to sickness or emergency leave, we will do our utmost to offer a replacement babysitter, subject to staff availability.

## DURATION OF SERVICE

Should the duration of service required change, we would be grateful if you could inform us as soon as you are able.

## SPECIAL INSTRUCTION

Please be sure to inform our team and the care provided of any special instructions relating to the child's medical condition, behaviour, allergies, as well as any other information critical to your child care. Due to safety concerns, babysitters are not permitted to administer medicine.

## CONTACT DETAILS

Parents/guardians must be contactable at all times and must leave contact details with the babysitter.

## PAYMENT

The babysitters are paid directly in cash.

## MEALS

Parents must make arrangements for meals for the babysitter and child if the session is scheduled during meal times. Please note that babysitters will not feed children aged under 36 months without parental supervision.

# BABY SUPPLIES & EQUIPMENT

## PRODUCTS

For emergencies, we stock a range of baby products, such as:

- Diapers
- Baby wipes and lotions
- Baby powder
- Baby soap and shampoo

For additional requirements, the Concierge will be happy to assist you with purchasing additional products.

## EQUIPMENT

During your stay, we will be happy to lend you equipment to help ensure your child's comfort and safety, including:

- Potty/Bath Tub
- Stroller/Pushchairs
- Bottle warmer/Steriliser
- Car seat/Car booster seat
- Baby cot
- Changing mat
- High chair (in restaurants which accept young children)

