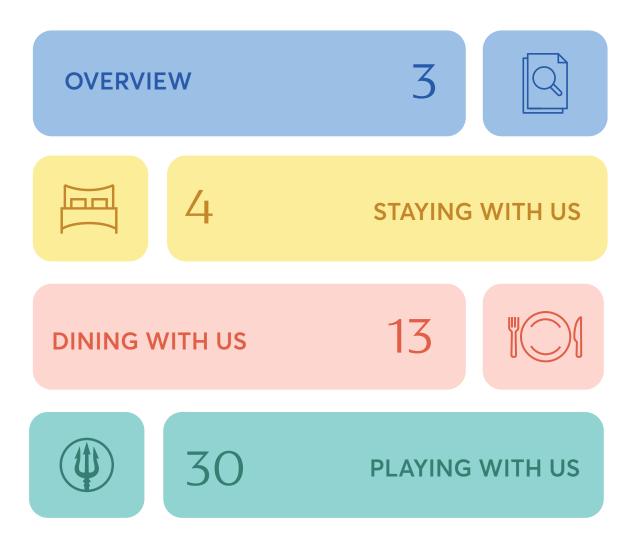
ATLANTIS DUBAI

Sensory Guide

A guide for guests with cognitive differences, including Autism Spectrum Disorder (ASD)



OVERVIEW

An Inclusive Guest Experience Like No Other

At Atlantis Dubai, our unwavering dedication to guest satisfaction goes beyond traditional hospitality. We are committed to fostering an environment that embraces inclusivity and caters to the diverse needs of all our guests. Ensuring a seamless experience for individuals with mobility challenges is at the forefront of our efforts. Our facilities are meticulously designed to be wheelchair-friendly, providing easy access to all areas of the resort.



But our commitment doesn't stop there. We proudly extend our support to guests with cognitive differences, including those on the autism spectrum. Atlantis Dubai takes pride in offering sensory-friendly spaces and quiet areas where guests can find solace and relaxation. Our staff are extensively trained to provide not only assistance but genuine understanding, ensuring that every guest feels respected and valued.

In our pursuit of excellence, we go above and beyond to create the holiday of a lifetime for everyone. Atlantis Dubai is more than a destination; it's a place where cherished memories are born, and every guest is welcomed into a world of unparalleled hospitality and warmth. Come, immerse yourself in a journey where inclusivity is not just a commitment but a way of life.



CHAPTER 1 Staying With Us

Unveiling Exceptional Hospitality

Embarking on a journey with us at our esteemed resort is an invitation to experience hospitality that goes beyond the ordinary. We prioritize the needs of each guest, creating an environment where inclusivity and comfort take centre stage.

Seamless Accessibility for All

For guests with mobility challenges, our commitment to accessibility is evident throughout our resort. Every corner is meticulously designed to enhance not just accommodation but the overall experience. We strive to make every aspect of your stay accessible and enjoyable.

Specialized Support for Cognitive Needs

Acknowledging the diverse needs of our guests with cognitive differences, including those on the autism spectrum, is a cornerstone of our commitment to inclusivity. Specialized assistance and support are provided, creating an atmosphere that caters to a range of sensory needs. Our staff are extensively trained to foster genuine understanding, ensuring every guest feels welcomed and valued.

Your Comfort, Our Priority

Your comfort and enjoyment are not mere priorities; they are the guiding principles that shape our commitment to delivering an unparalleled holiday experience. We promise to surpass limitations, creating moments that linger in your memory long after you've departed. Every detail of your stay is meticulously crafted to exceed expectations.

Personalized Care and Attention to Detail

Staying with us means immersing yourself in a world where personalized care and attention to detail define your experience. Our dedication to guest satisfaction is not just a promise but a guiding principle that shapes every interaction, amenity, and corner of our resort.

Redefining Hospitality Expectations

Our haven is crafted to be a space where extraordinary moments are not just a possibility but a certainty. Your journey with us is more than a stay; it's an exploration of exceptional service and warm hospitality.

The sensory guides below provide guests with insight into the sensory revelations that await you at Atlantis Dubai. While these guides can be subjective, they intend to allow our guests to plan and navigate the various aspects of their stay with ease.

Sensory Level Summary 1 = low sensory stimulation, 10 = high sensory stimulation*

A	ATLANTIS, THE PALM										
VENUE	TOUCH	TASTE	SOUND	SIGHT	SMELL						
Awaken Spa	5	1	3	3	3						
Explorers Club	4	1	3	4	1						
Fitness Center	4	1	5	3	3						
Little Atlantis Playground	5	1	4	4	2						
Grand Lobby	2	1	5	5	2						
Little Pirates Playground	5	1	4	4	2						
Pool/Beach Area	4	2	3	3	2						
Poseidon's Court	2	1	5	5	3						
Indoor Soft Play Area	4	1	5	5	4						
SPA Atrium	2	1	5	4	2						
The Zone	4	1	4	4	1						
Indoor Arcade Games Area	5	1	6	6	4						

ATLANTIS THE ROYAL										
VENUE	тоисн	TASTE	SOUND	SIGHT	SMELL					
Explorers Club	4	1	3	4	1					
Galleries	2	1	3	4	2					
Fitness Center	4	1	5	3	3					
Lobby	2	1	3	4	2					
Pool/Beach Area	4	2	4	4	2					
Awaken Spa	5	1	3	3	3					

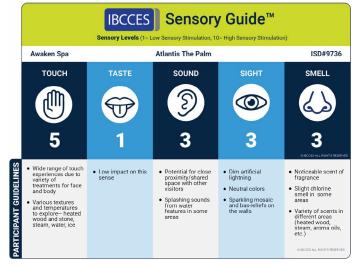


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

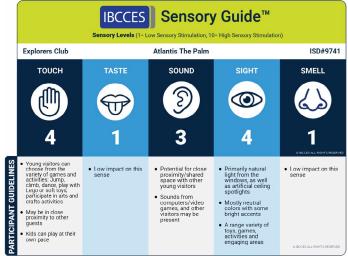
AWAKEN Spa





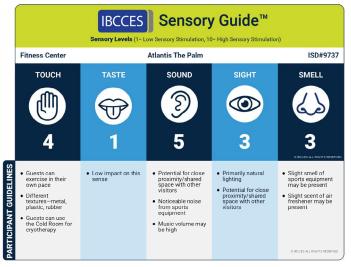
Explorers Club





Fitness Centre





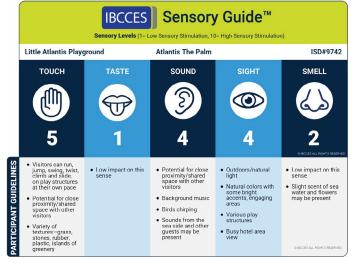


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

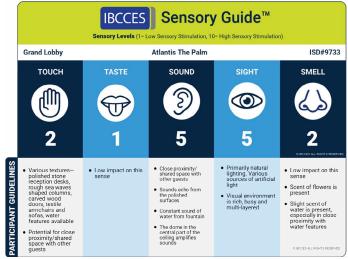
Little Atlantis Playground





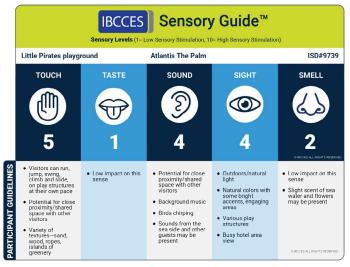
Grand Lobby





Little Pirates Playground





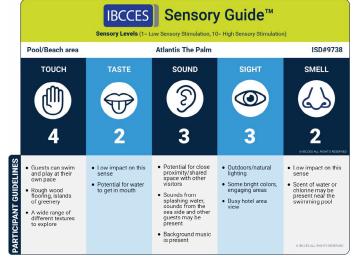


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

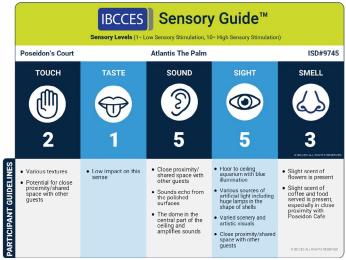
Pool/Beach Area





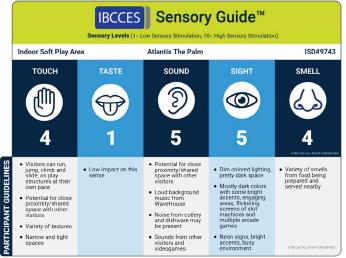
Poseidon's Court





Indoor Soft Play Area





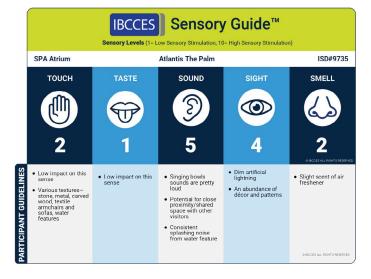


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

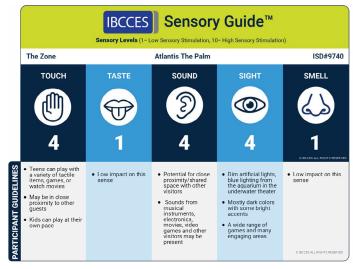
SPA Atrium





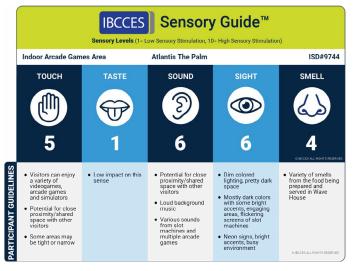
The Zone



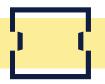


Indoor Arcade Games Area





RESORT | ATLANTIS THE ROYAL

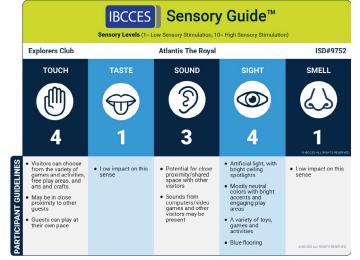


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

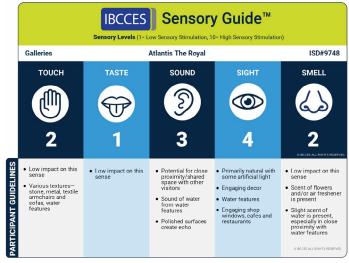
Explorers Club





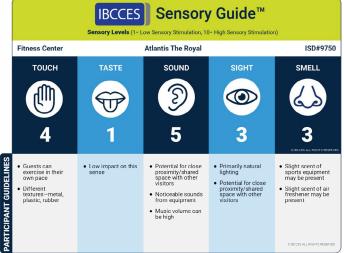
Galleries



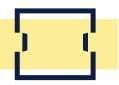


Fitness Center





RESORT | ATLANTIS THE ROYAL



Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

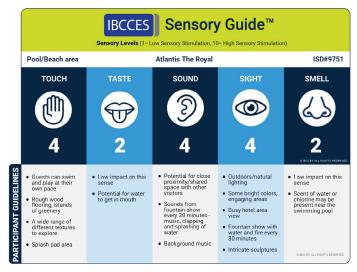
Lobby



	IBCCES Sensory Guide™								
	Lobby	Sensory Levels (1- L	ow Sensory Stimulation, 10 Atlantis The Royal	ow Sensory Stimulation, 10= High Sensory Stimulation Atlantis The Royal					
	толен	TASTE	SOUND	SIGHT	SMELL Constantion 2 Decided Autor Person				
PARTICIPANT GUIDELINES	Various textures— polished metal rectile armichains and softas, polished stone surfaces Potential for close proximity/ehared space with other guests	Low impact on this sense	Close proximity/ shared space with other guests Sounds ccho from the polished surfaces Consistent splashing sound from he water features Noise from cutlery/ dishware and other guests may be present	Primarily natural lighting with some artificial light Visual environment can be engaging Large aquatium from filtor to ceiling Walls along which water flows from top to bottom and flames of fire periodically flare up	Low impact on this sense Scent of flowers and/or air fresherer is present Slight scent of water is present, especially in close proximity with water freatures PRCCEAL ROOTS RECEVED				

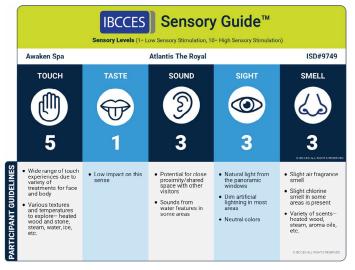
Pool/Beach Area





AWAKEN Spa







CHAPTER 2 Dining With Us

A Culinary Haven at Atlantis Dubai

Welcome to the gastronomic world of Atlantis Dubai, where every restaurant is a culinary haven dedicated to satisfying the discerning tastes of our esteemed guests. In this chapter, we'll delve into the commitment we hold dear – ensuring an extraordinary dining experience that caters to all and encompasses a diverse range of needs.

Tailoring Accessibility for All Palates

Our commitment to guest satisfaction extends to every aspect of your dining experience. Accessibility features are thoughtfully incorporated into all Atlantis Dubai restaurants, ensuring that no guest is left without the opportunity to indulge in our diverse culinary offerings. From sensory-friendly spaces to staff trained in understanding and assisting guests with diverse needs, Atlantis Dubai strives to create a dining journey that is not only delicious but also embraces inclusivity at every level.

A Symphony of Culinary Delights

Step into a world where the satisfaction of your palate takes centre stage. Each restaurant at Atlantis Dubai is a symphony of culinary delights, curated to offer an exquisite dining journey. Whether you have dietary restrictions or specific culinary preferences, our chefs are dedicated to creating an unparalleled gastronomic adventure for every guest.

Dedicated to Your Dining Experience

Your dining experience matters to us. It's time to showcase how we go above and beyond to create a welcoming environment for every guest. From the moment you enter our restaurants, our dedicated staff are trained to anticipate and meet your needs, ensuring a dining experience that surpasses expectations.

Crafting Priceless Moments Through Cuisine

Beyond the exquisite flavours, we understand the significance of creating moments that resonate. Each meal is an opportunity to savour exceptional cuisine and create priceless memories with your loved ones. We want to emphasize how our commitment to inclusivity enhances your dining experience, making it a celebration of diverse flavours, impeccable service, and unforgettable moments.

A Culinary Journey of Inclusivity

Our sensory guide, designed for guests with cognitive differences, including those on the Autism Spectrum, ensures that every aspect of the dining experience is tailored to meet unique needs. From creating sensory-friendly spaces to providing staff trained in understanding and assisting guests with diverse needs, Atlantis Dubai strives to make dining an inclusive and enjoyable experience for all. Join us on a culinary journey that embraces diversity, celebrates flavours, and ensures that every guest, regardless of their background or abilities, feels truly welcomed and valued.



Sensory Level Summary

 $\mathbf{1}$ = low sensory stimulation, $\mathbf{10}$ = high sensory stimulation

RESTAURANTS ATLANTIS, THE PALM								
VENUE	TOUCH	TASTE	SOUND	SIGHT	SMELL			
White Beach	4	7	4	4	4			
Beach Buns	3	5	5	4	4			
The Edge	3	6	3	4	3			
The Shore	3	6	4	4	3			
Saffron	3	7	4	3	4			
Kaleidoscope	3	7	4	3	4			
Ossiano	2	7	5	5	3			
Asia Republic	5	6	6	5	4			
The Burger Joint	3	6	6	4	4			
Shawafel	5	6	6	5	4			
Street Pizza	3	6	6	4	4			
Bread Street Kitchen	3	6	7	6	4			
Wavehouse	5	7	6	6	4			
En Fuego	7	7	8	8	5			
Hakkasan	3	7	4	5	3			
Ayamna	3	7	4	4	3			
Nobu	4	7	5	5	4			
Plato's	3	4	4	3	2			
Seafire	3	7	3	3	4			



Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

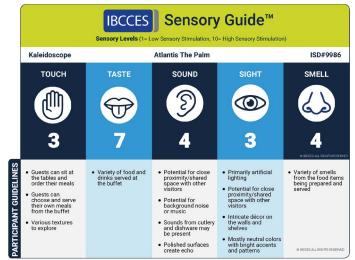
The Shore



		IBCCES	Sensory	/ Guide™	
	The Shore	Sensory Levels (1= L	ow Sensory Stimulation, 10 Atlantis The Palm	= High Sensory Stimulation	ı) ISD#9979
	тоисн	TASTE	SOUND	SIGHT	SMELL
		F	Ð		
	3	6	4	4	e BOCES ALL RIGHTS RESERVED
PARTICIPANT GUIDELINES	 Fast-casual outdoor poolside restaurant Guests can order meals at tables or the bar Natural materials of various textures -wood, stone, textiles, metal 	Variety of Mexican dishes and drinks served	Potential for close proximity/shared space with other visitors Background music Sounds of splashing water from the pool and fountain Noise from cutlery and dishware may be present	Outdoor/natural lighting Potential for close proximity/shared space with other visitors Busy hotel view Bright accents, patterns on textiles	Variety of scents present from food items being prepared and served The scent of alcohol may be present Tobacco odor may be present eucces ALI ROM'S REIENCE

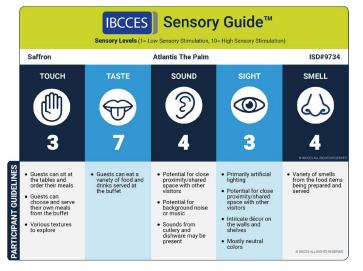
Kaleidoscope





Saffron





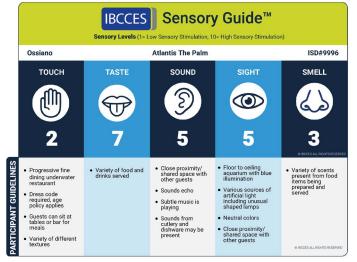


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

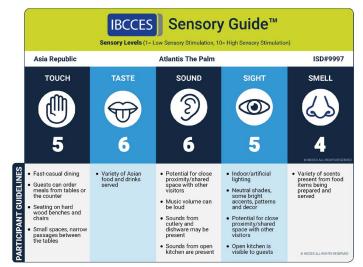
Ossiano





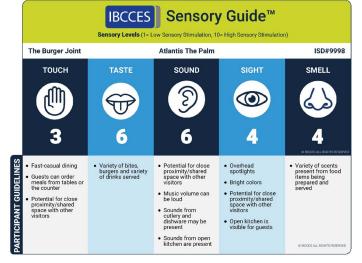
Asia Republic





The Burger Joint





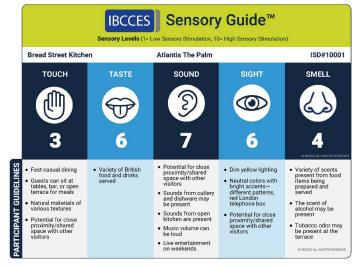


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

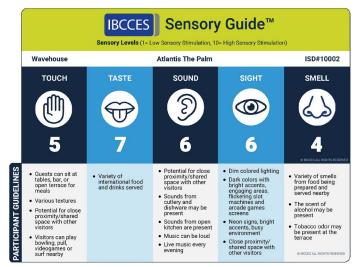
Bread Street Kitchen





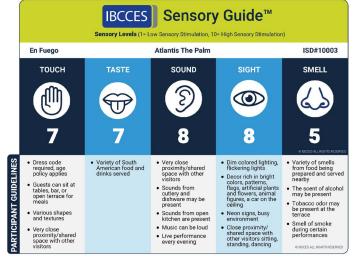
Wavehouse





En Fuego







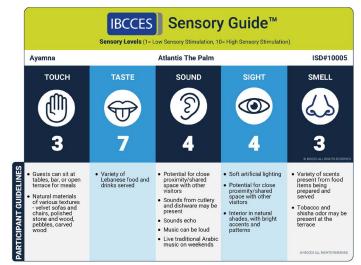
Hakkasan



	IBCCES Sensory Guide™ Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)							
Hakkasan			Atlantis The Palm		ISD#10004			
тоис () З		TASTE	SOUND	SIGHT	SMELL SMELL 3			
ARTICIPANT GUIDELINES age policy at tables or bar meals Variety of dif textures	pplies sit at r for	Variety of Chinese food and drinks served	Potential for close proximity/shared space with other visitors Sounds from cutlery and dishware may be present Durusic volume can be loud	Dim colorful artificial lighting Pretty dark space Interior in nautral colors with bright or with bright patterned carved wood	Variety of scents present from food tems being prepared and served Tobacco odor may be present at the terrace The scent of alcohol may be present encce all Boots Between			

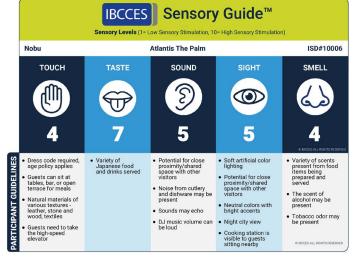
Ayamna





Nobu



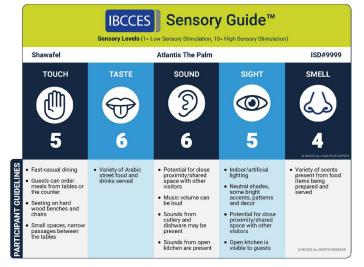


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

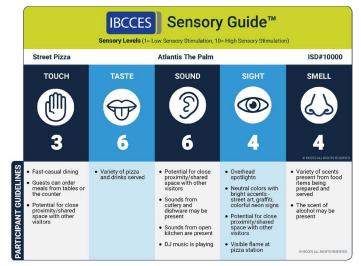
Shawafel





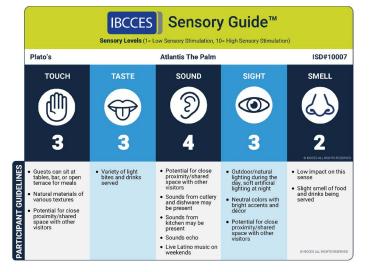
Street Pizza





Plato's



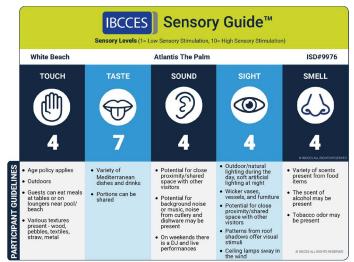


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

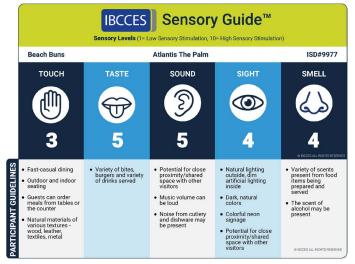
WHITE Beach





Beach Buns



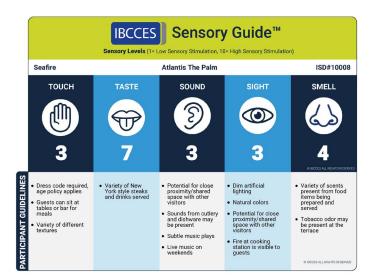


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

Seafire

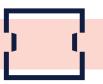




The Edge



	IBCCES Sensory Guide™ Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)								
The Edge		Atlantis The Palm		ISD#9978					
тоисн	TASTE 6	SOUND SOUND 3	SIGHT	SMELL					
Signature - Fast-casual outdoor poolside restaurant - Gueste can order meals at tables or the bar - Natural materials of various textures - wood, stone, textiles, metal	 Variety of Mediterranean dishes and drinks served 	Potential for close proximity/shared space with other visitors Ordential for background noise or music Noise from cutlery and dishware may be present	Outdoor/natural lighting Otential for close proximity-khared space with other visitors Firight accents, islands of greenery Open/visible flands Open/visible flands to Copen/visible flands to Copen/	Variety of scents present from food items being prepared and served The scent of alcohol may be present Obacco odor may be present exects ALL BIOH'S HEEMED exects ALL BIOH'S HEEMED					



Sensory Level Summary

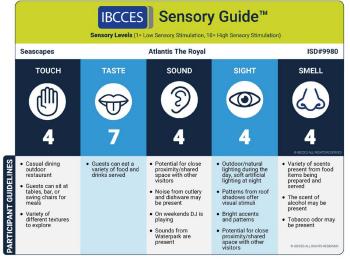
RESTAURANTS ATLANTIS THE ROYAL								
VENUE	TOUCH	TASTE	SOUND	SIGHT	SMELL			
Seascapes	4	7	4	4	4			
Milos	4	7	4	5	3			
Nobu by the Beach	3	7	3	3	4			
The Elements Lounge	3	3	5	4	2			
The Royal Tearoom	3	3	5	5	3			
Royal Club Sea Lounge	3	6	4	4	3			
Gastronomy	3	7	4	4	4			
Saffron	3	7	4	3	4			
Kaleidoscope	3	7	4	3	4			
Ariana's Persian Kitchen	3	7	3	4	3			
Ling Ling	5	7	7	6	5			
Little Venice Cake Company	3	3	2	3	2			
Jaleo	4	7	6	6	5			
House of Desserts	2	3	5	5	3			
Malibu 90265	3	6	3	4	3			
La Mar	2	7	3	3	3			
Dinner By Heston	3	8	3	3	3			
Cloud 22	5	6	6	6	4			

Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

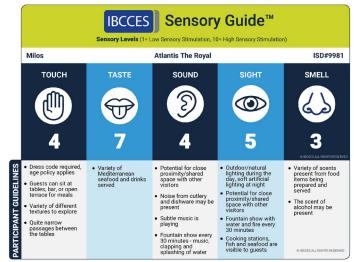
Seascapes





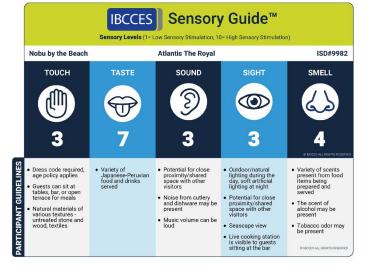
Milos





Nobu By The Beach









Sensory Level

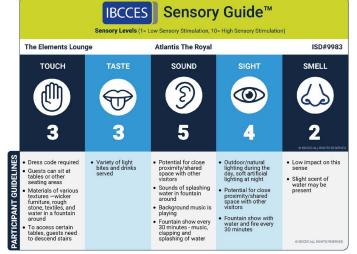
1 = low sensory stimulation, 10 = high sensory stimulation

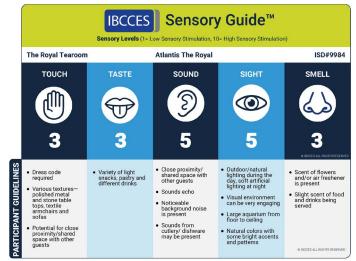
The Elements Lounge



The Royal Tearoom

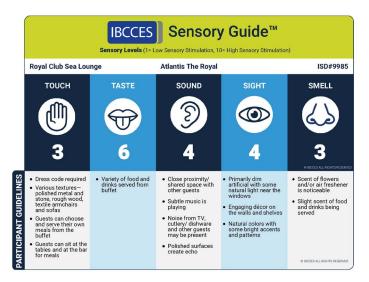






Royal Club Sea Lounge



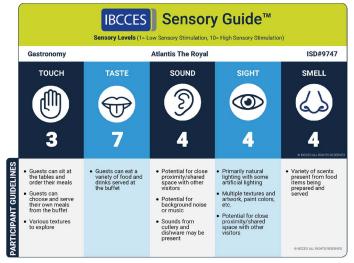


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

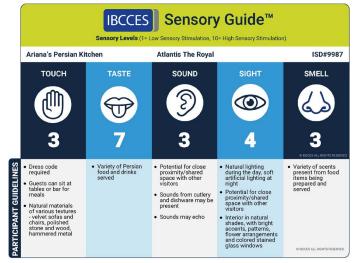
Gastronomy





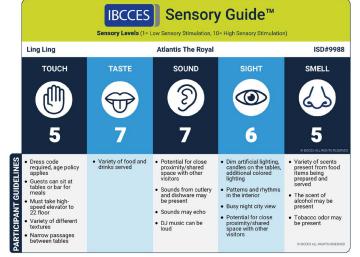
Ariana's Persian Kitchen





Ling Ling







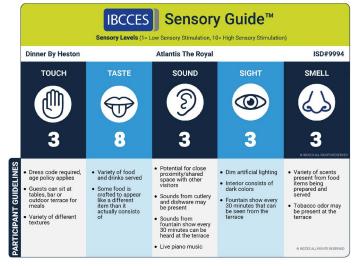


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

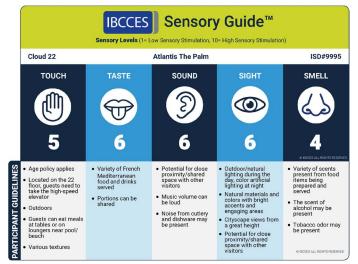
Dinner By Heston





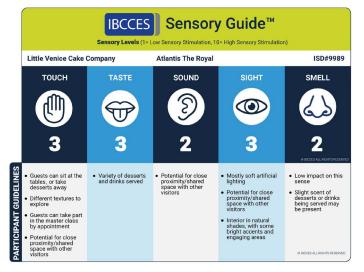
Cloud 22





Little Venice Cake Company



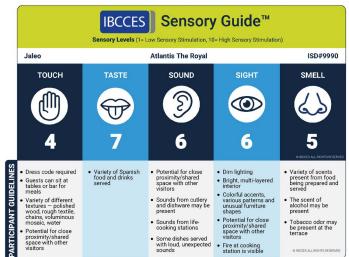


Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

Jaleo





House Of Desserts



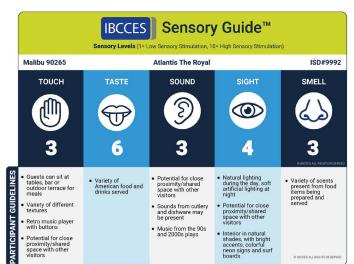
	IBCCES Sensory Guide™ Sensory Levels (1- Low Sensory Stimulation, 10- High Sensory Stimulation)								
House of Desserts		Atlantis The Royal		ISD#9991					
тоисн	TASTE 3	SOUND	sібНТ ()) 5	SMELL SMELL SMELL SMELL SMELL SMELL					
Guests can sit at the tables, or take desserts away Different textures to explore Potential for close proximity/shared space with other visitors	 Variety of desserts and drinks 	Potential for close proximity/shared space with other visitors Sounds echo Background music and noise is present	Mostly soft artificial lighting Potential for close proximity/shared space with other visitors Interior in natural shades with bright accents Playful and engaging decor-lollipops, ice cream, etc.	Slight scent of desserts or drinks being served may be present Slight scent of flowers and/or air freshener is present					

Sensory Level

1 = low sensory stimulation, 10 = high sensory stimulation

Malibu 90265





La Mar



	IBCCES Sensory Guide™ Sensory Levels (1= Low Sensory Stimulation, 10= High Sensory Stimulation)								
La Mar		Atlantis The Royal		ISD#9993					
тоџсн	TASTE	SOUND	SIGHT	SMELL					
	Ð	Ð							
2	7	3	3	C IDOCES ALL RIGHTS RESERVED					
Oress code required, age policy applies (Guests can sit at tables, bar or outdoor trace for meals) Variety of different textures Potential for close proximity/shared space with other visitors	A variety of Peruvian food and drinks served	 Potential for close proximity/shared space with other visitors Sounds from cutlery and dishware may be present Latin or DJ music is playing Sounds from fountain show every 30 minutes 	 Soft artificial lighting Potential for close proximity/shared space with other visitors Interior in natural shades with some bright accents Fountain show every 30 minutes that can be seen from the terrace 	Variety of scents present from food items being prepared and served The scent of alcohol may be present at the terrace exects ALBORSHEEKHO					



PLAYING WITH US

CHAPTER 3 Playing With Us

Conquer The World's Largest Waterpark

Welcome to Atlantis Aquaventure, the world's largest waterpark, right in the heart of Atlantis Dubai, where a day isn't just about ticking off hours—it transforms into a playground with over 105 slides, attractions, and experiences. In this chapter, we're diving into a journey through all-day attractions, intentionally crafted to be kick-ass and inclusive, loaded with a variety of accessibility features that cater to every kind of guest need, including those with cognitive differences.

The Commitment to Legendary Moments

Your experience is paramount to us. Beyond mere attractions, we promise moments of excitement that transcend all expectations. Whether it's a heart-pounding ride or a serene encounter with marine life, each moment is crafted to be memorable, creating a tapestry of experiences that linger in your memory.

Moments of Excitement Transcending Expectations

Sensory-friendly spaces, and attractions designed with cognitive differences in mind are within easy access throughout the Park. Each element plays a role in crafting moments that transcend the ordinary.

Inclusive Experiences for All

From interactive exhibits to immersive shows, our commitment to inclusivity ensures that guests with cognitive differences find spaces designed to accommodate their unique needs. Sensory-friendly environments, trained staff, and thoughtfully crafted attractions create a seamless and enjoyable experience for all our guests.

Guiding Every Adventure with the IBCCES Sensory Guide

Our commitment to accessibility extends to every adventure, ensuring that all our rides and attractions are equipped with signage featuring the IBCCES sensory guide. These guides provide valuable information to make every experience comfortable and enjoyable for guests with cognitive differences.

Crafting a Tapestry of Inclusivity

Our commitment to accessibility and inclusivity is more than just a promise; it's a pledge to ensure that every guest, regardless of their needs, can revel in the epicness of Atlantis Aquaventure. From sunrise to sunset, we invite you to experience a day where inclusivity is a must, creating a world where legendary moments are not merely promised but guaranteed.

PLAYING WITH US

Sensory Level Summary



	ATLANTIS AQUAVENTURE WATERSLIDES									
TYPE	VENUE	TOUCH	TASTE	SOUND	SIGHT	SMELL				
Waterslide	Odyssey of Terror	4	3	5	7	3				
Waterslide	Aquaconda	4	3	5	7	3				
Waterslide	Zoomerango	4	3	5	7	3				
Waterslide	Blackout	4	3	6	6	3				
Waterslide	Leap of Faith	7	3	4	7	3				
Waterslide	Poseidon's Revenge	4	3	4	7	3				
Waterslide	Shockwave	4	3	5	7	3				
Waterslide	Vortex	4	3	4	7	3				
Waterslide	Slitherine	4	3	4	7	3				
Waterslide	Hydra Racer	5	3	4	7	3				
Waterslide	Medusa Lair	4	3	4	6	3				
Waterslide	Shark Attack	4	3	5	7	3				

Sensory Level Summary

ATLANTIS AQUAVENTURE WATERSLIDES									
Waterslide	Surge	4	3	3	7	3			
Waterslide	Stinger	4	3	4	7	3			
Waterslide	Falls	4	3	3	6	3			
Waterslide	The Storm	4	3	4	6	3			
Waterslide	River Rapids	2	2	2	2	2			
Waterslide	Immortal Falls	6	4	3	4	3			
Waterslide	Surf's Up	9	3	4	3	3			
Waterslide	Splashers Lagoon	6	2	3	5	1			
Waterslide	Splashers Cove	5	2	4	3	1			
Waterslide	Splashers Island	5	2	4	3	1			
Waterslide	Splashers Mountain	7	2	4	5	1			
Waterslide	Plunge	4	3	4	7	3			



PLAYING WITH US

Sensory Level Summary



ATLANTIS AQUAVENTURE EXPERIENCES							
TYPE	VENUE	TOUCH	TASTE	SOUND	SIGHT	SMELL	
Marine Mammal Experience	Dolphin Meet & Greet	4	1	2	3	1	
Marine Mammal Experience	Dolphin Encounter	6	1	2	5	2	
Marine Mammal Experience	Dolphin Swim	8	2	2	6	2	
Marine Mammal Experience	Dolphin Tales Tour	2	0	3	4	4	
Marine Mammal Experience	Sea Lion Encounter	6	2	2	5	2	
Marine Mammal Experience	Sea Lion Meet & Greet	4	1	2	4	3	
Aquarium Experience	Fish Tales Tour	3	0	3	2	5	
Aquarium Experience	Dive Discovery	8	2	4	7	3	
Aquarium Experience	Ultimate Snorkel	5	2	4	5	3	
Aquarium Experience	Shark Safari	6	1	2	5	1	
Aquarium Experience	Aquatrek Xtreme	6	1	2	5	1	
Aquarium Experience	Dive Explorer	8	1	4	7	3	
Aquarium Experience	Predator Dive	9	1	4	7	3	
Aquarium Experience	Mini Explorer	3	1	3	3	3	

PLAYING WITH US

Sensory Level Summary



ATLANTIS AQUAVENTURE EXPERIENCES						
Aquarium Exhibition	The Entrance Portal at The Lost Chambers Aquarium	2	0	2	3	1
Aquarium Exhibition	The Navigation Chamber at The Lost Chambers Aquarium	2	0	2	4	1
Aquarium Exhibition	The Communication Chamber at The Lost Chambers Aquarium	2	0	2	3	1
Aquarium Exhibition	The Knowledge Room at The Lost Chambers Aquarium	2	0	2	3	1
Aquarium Exhibition	The Trade Chamber at The Lost Chambers Aquarium	2	0	2	5	1
Aquarium Exhibition	The Abyss at The Lost Chambers Aquarium	2	0	2	2	1
Aquarium Exhibition	The Lobster Crawl at The Lost Chambers Aquarium	2	0	2	4	1

Sensory Level Summary

ATLANTIS AQUAVENTURE EXPERIENCES							
TYPE	VENUE	TOUCH	TASTE	SOUND	SIGHT	SMELL	
Aquarium Exhibition	The Red Sage Chamber at The Lost Chambers Aquarium	2	0	2	3	1	
Aquarium Exhibition	The Seven Sages Chamber at The Lost Chambers Aquarium	2	0	2	3	1	
Aquarium Exhibition	The Blue Sage Chamber at The Lost Chambers Aquarium	2	0	2	3	1	
Aquarium Exhibition	The Emergency Gate at The Lost Chambers Aquarium	2	0	2	2	1	
Aquarium Exhibition	The Workshop at The Lost Cham- bers Aquarium	2	0	2	3	1	
Aquarium Exhibition	The Generator Chamber at The Lost Chambers Aquarium	2	0	2	5	1	
Watersports Experience	Windsurfing	8	2	3	4	2	
Watersports Experience	Stand Up Paddle Board	6	2	3	3	2	
Watersports Experience	Aqua Cycle	4	1	3	3	2	
Watersports Experience	Boat Tour	1	1	3	3	4	
Watersports Experience	Kayak	4	1	2	2	2	
Watersports Experience	Jet Ski	5	2	4	5	4	



Should you have any additional queries or specific requirements, please feel free to reach out to our dedicated call centre team. They are ready to assist you with any further questions or special requests, ensuring your experience with us is as seamless and accommodating as possible. We look forward to welcoming you to Atlantis Dubai, and creating unforgettable moments together.

CONTACT US



+971 4 426 20 00

thepalm.guestservices@atlantisdubai.com



+971 4 426 30 00

theroyal.guestservices@atlantisdubai.com

ATLANTIS AQUAVENTURE

+971 4 426 00 00

aquaventure@atlantisdubai.com