

SAFETY REGULATIONS

Evacuation

In the event of an evacuation, the guest meeting point is at the Multi-Purpose Pitch at Club One.

Please read the information below carefully for your own awareness.

Electricity

Electrical outlets in the rooms are in a range of 220V/AC to 240 V/AC. Bathroom shaving plugs are 120V and 230V.

Heating and cooking appliances

UAE safety regulations prohibit the use of personal heating and cooking appliances in our hotel rooms. We appreciate your co-operation and compliance with these requirements.

Emergency exits

In case of fire or any other emergency, you will find a floor plan on the inside of your room door detailing the emergency exits nearest to your room. All corridor exits are clearly marked with exit signages and emergency light.

Fire detection and alarm

The resort has a modern fire detection and alarm system maintained at regular interval. It is essential that during any emergency, you stay calm and act on the advice and directions given by the resort staff.

Fire precautions for your safety

We have taken every precaution to ensure your comfort and safety during your stay with us. However, in the unlikely event of an emergency due to fire we would like to highlight some basic safety recommendations.

Fire exits

The fire exits on your floor are clearly marked, but if there is heavy smoke you may have difficulty locating them, so please take time to observe the following points:

Check the location of fire extinguishers / hoses and alarms on the corridor of your floor.

Understand the air-conditioning controls in your room.

Know how to find and unlock the door of your room in the dark.

Keep your room key close to hand in a familiar place.

Should a fire start in your room

Evacuate your room immediately.

Close all doors securely behind you.

Activate the fire alarm and notify your immediate neighbours.

Leave the building by the nearest exit.

Do not re-enter the building.

Report to the guest meeting point.

Prevention

Do not smoke inside the room.

Smoking is allowed in room terrace or balcony only.

Extinguish cigarettes before you leave the terrace or balcony.

Do not dry wet clothes over lampshades.

While evacuating a room upon hearing a fire alarm

Keep your room key with you.

Move steadily and cautiously at all times – never run.

Before opening any normal doors, feel the door and handle with the back of your hand.

If the handle is hot, do not open, otherwise open it carefully but be ready to close it immediately if necessary.

Protect your nose and mouth against smoke inhalation.

Proceed to the nearest emergency exit and leave the building.

Go straight to the guest meeting point.

Seek an alternative fire exit if nearest exit is difficult to reach.

Stay calm, do not run and always hold the handrail on the staircases.