

# **Marine Explorers**

Bring your little explorers on this family-friendly programme and join our Aquarist team in the shallow water to get an up-close look at starfish, sea cucumbers and other rockpool species.



## YOUR EDUCATIONAL EXPERIENCE INCLUDES

- · Certificate
- FREE same-day access to the waterpark
- This experience has a duration of 1 hour (30 minutes in the water)

#### **TERMS & CONDITIONS**

- · Participants of the programme must arrive at the Resort Booking Point in The Avenues at least 15 minutes before the scheduled start time
- If a participant arrives 15 minutes after the scheduled start time, they will be considered a "no show"
- If a participant is a non-resort guest, their waterpark ticket is included and will be issued to them at the Resort Booking Point. For Atlantis resort guests, complimentary admission to the waterpark is available.
- · All participants must be accompanied by an adult of 18 years old or above for the full duration of the programme
- If the adult is only an observer of the programme they will not be allowed to participate in the water during the programme. If the adult is a non-resort guest, they will be required to pay a regular waterpark admission ticket. This ticket can be purchased upon check-in at the Resort Booking Point in The Avenues or online
- The maximum number per programme is 6 participants
- · 1 adult can supervise up to 4 children
- · Pre-booking is recommended and must include pre-payment, however, walk-ins will still be accommodated if spaces are available and within the time frame of transit
- The programme is fully delivered in English
- Participants must be a minimum of 3 years old to participate in this programme
- Participants must be dressed in appropriate swimwear upon arrival at Aquaventure's Shark Lagoon and must be prepared to get wet and be comfortable in knee-deep water
- · Participants will be handling seafood to feed our animals. Please declare if the participant has any allergies or religious concerns with seafood
- Guests will be greeted at Aquaventure's Shark Lagoon by a Marine Educator

#### CANCELLATION, REFUNDS & RESCHEDULING

- · Full refund if the reservation is cancelled at least 72 hours before the scheduled event
- 50% cancellation fee will be applied from 72 hours up to 24 hours before the experience time
- 100% cancellation fee will be applied if cancelled within 24 hours of the scheduled event
- Rescheduling must be made a minimum of 24 hours before the scheduled time
- A charge of AED 90 per person rescheduling fee will be applied if the request is within 24 hours of the booked experience
- · Rescheduling request is subject to availability
- · No shows are charged at the full price of the booked experience

# **Shark Specialist**

Enjoy a visit to the state-of-the-art Fish Hospital with our Aquarists to learn about our different species of sharks and how we care for them.



## YOUR EDUCATIONAL EXPERIENCE INCLUDES

- Certificate
- · Complimentary photo
- · Drawstring bag and a reusable water bottle
- This experience has a duration of 2 hours

### **TERMS & CONDITIONS**

- · Participants of the programme must arrive at the Resort Booking Point in The Avenues at least 15 minutes before the scheduled start time
- · If a participant arrives 15 minutes after the scheduled start time, they will be considered a "no show"
- Pre-booking is recommended and must include pre-payment
- The maximum number per programme is 5 participants
- Participants must be a minimum of 8 years old and a maximum of 14 years old to participate in this programme
- A Parent or Guardian must sign the Registration and Release form and bring the form with them on the day of the programme
- · Photo and video recording are not allowed during the programme, however, a resort photographer will accompany the participants during their experience.
- These photos are available afterwards for purchase. One photo is complimentary and included in the programme
- The programme is fully delivered in English
- Participants need to wear fully covered shoes (no flip flops or sandals which expose toes or heels)
- · No Parents or Guardians will be permitted to accompany the participants and therefore must be self-sufficient
- Participants will be handling seafood to feed our animals. Please declare if the participant has any allergies or religious concerns with seafood

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- Full refund if the reservation is cancelled at least 72 hours before the scheduled event
- 50% cancellation fee will be applied from 72 hours up to 24 hours before the experience time
- · 100% cancellation fee will be applied if cancelled within 24 hours of the scheduled event
- Rescheduling must be made a minimum of 24 hours before the scheduled time
- A charge of AED 90 per person rescheduling fee will be applied if the request is within 24 hours of the booked experience.
- · Rescheduling request is subject to availability
- · No shows are charged at the full price of the booked experience

# **Dolphin Specialist**

A behind the scenes experience of our world-class facilities with a Marine Mammal Specialist to learn what it takes to care for our resident dolphins at Atlas Village.

# YOUR EDUCATIONAL EXPERIENCE INCLUDES

- Certificate
- Complimentary photo
- · Drawstring bag and a reusable water bottle
- · FREE same-day access to the waterpark
- · This experience has a duration of 2 hours

#### **TERMS & CONDITIONS**

- · Participants of the programme must arrive at the Aquaventure Ticketing Plaza at least 15 minutes before the scheduled start time
- If a participant arrives 15 minutes after the scheduled start time, they will be considered a "no show"
- · Pre-booking is recommended and must include pre-payment
- · The maximum number per programme is 5 participants
- Participants must be a minimum of 8 years old and a maximum of 14 years old to participate in this programme
- · A Parent or Guardian must sign the Registration and Release form and bring the form with them on the day of the programme
- Photo and video recording are not allowed during the programme, however, a resort photographer will accompany the
  participants during their experience. These photos are available afterwards for purchase. One photo is complimentary and
  included in the programme
- · The programme is fully delivered in English
- · Participants must be comfortable having contact with dolphins
- · Participants are not permitted to carry any kind of jewellery or loose articles during the programme
- Participants need to wear fully covered shoes (no flip flops or sandals which expose toes or heels)
- No Parents or Guardians will be permitted to accompany the participants and therefore must be self-sufficient
- Participants will be handling seafood. Please declare if the participant has any allergies or religious concerns with seafood

### **CANCELLATION, REFUNDS & RESCHEDULING**

- Full refund if the reservation is cancelled at least 72 hours before the scheduled event
- 50% cancellation fee will be applied from 72 hours up to 24 hours before the experience time
- · 100% cancellation fee will be applied if cancelled within 24 hours of the scheduled event
- Rescheduling must be made a minimum of 24 hours before the scheduled time
- A charge of AED 90 per person rescheduling fee will be applied if the request is within 24 hours of the booked experience
- · Rescheduling request is subject to availability
- · No shows are charged at the full price of the booked experience







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